

PSC NEWS Missouri Public Service Commission

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FOR IMMEDIATE RELEASE

MARCH 2, 2010

MEDIA ADVISORY PSC LOCAL PUBLIC HEARING SCHEDULE IN MISSOURI-AMERICAN WATER COMPANY RATE CASES

JEFFERSON CITY—The Missouri Public Service Commission will hold local public hearings beginning on March 29, 2010, to receive customer comment on water and sewer rate cases filed by the Missouri-American Water Company. Customers who have had any service related issues may also bring those to the attention of the Commission during the local public hearings. The local public hearing schedule appears below.

March 29--Riverside. City Council Chambers-Board of Aldermen Chambers, 3000 NW Vivion Road.

March 30--Warrensburg. University of Central Missouri, James C. Kirkpatrick Library, Room 1430, Clark & McQuire Streets.

March 31--St. Louis. St. Louis Community College-Meramec Campus, Business Administration Building, Room 105, 11333 Big Bend Road.

April 1--St. Louis. University of Missouri-St. Louis, Millennium Student Center Building, North Campus, Century Room, One University Boulevard.

April 5--Mexico. Telecommunication Community Resource Center (TCRC), Room 167, 2900 Doreli Lane.

April 6--Jefferson City. Governor Office Building, Room 310, 200 Madison Street.

April 7—Joplin. Missouri Southern State University, Corley Auditorium, 3950 Newman Road.

April 21--St. Joseph. Missouri Western University, Leah Spratt Hall, Room 201, 4525 Downs Drive.

April 28--Cottleville. St. Charles Community College, Daniel Conoyer Social Sciences Building, 4601 Mid Rivers Mall Drive.

A question and answer session will be conducted at all of the local public hearings from 6:00 p.m. until 6:30 p.m. All local public hearings will begin at 6:30 p.m. and will go until all of those present have had an opportunity to be heard.

These local public hearings will be held in facilities that meet the accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the hearings should call the Public Service Commission's hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearings.

Consumers wishing to comment on the rate proposal may also: Mail a written comment to the Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102; Electronically submit a comment to the PSC through the Internet by accessing the PSC's Electronic Filing and Information System at https://www.efis.psc.mo.gov/mpsc/Comments.html (please reference either the water case-WR-2010-0131 or the sewer case-SR-2010-0135); or Contact the Office of the Public Counsel, P.O. Box 2230, Jefferson City, Missouri 65102, telephone 573-751-4857 or toll-free 866-922-2959, opcservice@ded.mo.gov. Comments are viewable by the public. Do not include any information in a public comment that you do not wish to be made public.

On October 30, 2009, the Missouri-American Water Company filed rate requests with the Missouri Public Service Commission seeking to increase annual water operating revenues by approximately \$48.5 million and annual sewer operating revenues by approximately \$143,600.

The impact of the proposed increase on the average residential customer, by district, according to the company's filing, appears below.

| Average Residential Customer Usage | | | |
|------------------------------------|--------------------------|------------------------|---------------------|
| District | Usage | Current Rate | Proposed Rate |
| Brunswick (W) | 3,500 gallons | \$45.74 per month | \$60.08 per month |
| Jefferson City (W) | 5,000 gallons | \$31.26 per month | \$35.43 per month |
| Joplin (W) | 5,500 gallons | \$32.58 per month | \$38.41 per month |
| Mexico (W) | 4,500 gallons | \$33.23 per month | \$43.59 per month |
| Parkville (W) | 8,000 gallons | \$55.27 per month | \$70.63 per month |
| St. Louis Metro (W) | 22,500 gallons-quarterly | \$74.82 per quarter | \$91.00 per quarter |
| St. Louis Metro (W)* | 7,500 gallons-monthly | \$30.78 per month | \$37.71 per month |
| St. Joseph (W) | 5,000 gallons | \$29.59 per month | \$38.40 per month |
| Warrensburg (W) | 5,000 gallons | \$27.50 per month | \$32.79 per month |
| Warren Co. (W) | 5,500 gallons | \$45.83 per month | \$57.21 per month |
| Parkville (S) | Flat Rate | \$53.41 per month | \$66.42 per month |
| Cedar Hills (S) Flat | Rate-Single Family | \$33.81 per month | \$42.66 per month |
| Warren Co. (S) | Flat Rate | \$39.81 per month | \$50.24 per month |
| (W)-Wate | er (S)-Sewer | *-former St. Charles D | District |

Missouri-American Water Company serves approximately 584,000 water customers and approximately 1,100 sewer customers in Missouri.